

Rosemound

Rosemound is one of the UK's leading industrial and distribution developers, with more than 4.25 million square feet built in 2005. Their IT is business-critical, with serious financial implications if their systems are not fully operational even for a single day. Realising in 2005 that they needed a thorough IT review and long-term strategy, they called in Abussi. An urgent priority to address was an ageing and overloaded server, which "died" mid project.



This server was fixed and now acts as a spare alongside the new replacement which we sourced, installed and commissioned. Internet security was thoroughly reviewed and upgraded. Rosemound also invested in our Managed Services contract, which includes facilities for remote management and diagnostics. Via software installed on the client server, we're able to check remotely on effective operation and performance. Any problems are instantly highlighted on our dashboard control, and rapidly fixed via remote support direct to the server, or on-site attendance.

In 2006 Rosemound also began to use our trusted partner network to investigate ways in which telecoms costs could be reduced, and with mobiles how a 'push-mail' system can be implemented to offer instant e-mail on the move for busy staff.

Abussi added value to Rosemound by:

- Ensuring old IT systems were brought up-to-date and made reliable
- Offering a range of services which enhanced the security of their systems
- Working independently of management and 'just getting on' with day-to-day activity
- Removing the burden of IT management away from the Associate Director
- Continuing to offer Managed Services

"We appreciate the value that Abussi adds to our business", Paul Hodge, Finance Director, Rosemound