

Profine UK



Profine UK fabricates and installs PVC-U profiles for the window industry as the subsidiary of German company Kömmerling, whose 23% market share makes it the first choice for architects across Europe. Setting up a brand new HQ in Fradley Park, Staffordshire with warehousing and distribution facilities called for full IT project management including the sourcing, supply, installation and commissioning of network server, desktop PCs and printers. Abussi took care of the complete project including close liaison with Kömmerling in Germany where the SAP system is located.

As part of the telephone system specification, cordless phones were required for communications within the warehouse area. When the main telephone supplier failed to deliver an adequate solution, we were able to step in with the help of our specialist telecoms partner, and resolve the problem in two weeks with the installation of a corporate-quality cordless phone system.

Finally, Profine were looking to source a new colour copier for their Directors who needed a combination device for printing, scanning and faxing. Abussi's copier partner was able to take a brief and supplied the multifunction device within 5 working days.

Abussi added value to Profine by:

- Taking a brief for IT requirements and meeting those needs
- Installing all supplied equipment and integrating specific SAP links to Germany
- Offering a solution to a major telecommunication problem in the warehouse
- Removing the burden of IT management away from the Managing Director
- Continuing to offer Managed Services